From: LDLackey@aol.com@inetgw

To: Microsoft ATR

Date: 1/18/02 12:32pm

Subject: Microsoft Settlement

Do not settle. Microsoft products are terrible because they have a monopoly. My system crashes at least 5 times per day. In a competitive situation this would never happen. Please don't settle with Microsoft giving one cent on a dollar settlement. We must have competition in this market because it is to important to your country. Thank you.